



Jens Bern

Senior Marine Claims Handler

Jens has been with RSA/Codan since 1984 working in our Danish office as claims handler.

Jens have passed all 3 courses for Hull and Machinery held by the Insurance Academy in Denmark and have also acted as external tutor same place.

Prior joining Codan, Jens worked in various Danish shipping companies.

Jens is the hands-on type excelling during emergencies in which clients benefit from his long experience as a claims handler dealing with historical large and complicated cases.

Information Required	Response:
Name	Jens Bern
Role	Senior Marine Claims Handler
Duration of Employment with RSA/Codan	Since 1984
Duration of Employment within relevant field	84- Claims Handler, Codan 72-84 Employment in various Danish shipping companies
Experience within sector (including positions held), with specific attention paid to the Client	I have always been handling claims, and over the years dealt with large and complicated types e.g. flooded engine rooms, fires, capsized ferry, groundings and major collisions for various ship types. I have strong abilities during emergencies and excel when assisting clients arranging and negotiating the right salvage team and commercial terms in the contract.
What you will be doing for the Client	Due to my shipping background I know the mindset of a shipping company and their thoughts and their demands and expectations for a quick and smooth handling of the claim – including payments on account as soon as asked for by the client.
Educational background	Danish Insurance academy – level 6.62 Cefor advanced claims adjusting Shipping education