



**Lisbeth Bach Christiansen**

Position: Head of Nordic Marine Claims

Lisbeth has been with RSA/Codan Nordic Marine Claims Department since 2018, first as a Senior Claims Handler and since as Head of the Department.

She has a demonstrated history of working with international insurance- and shipping companies, where the shipping companies have been clients of Codan.

For you, this means that Lisbeth has an in-depth understanding of what a client expects and wants from an insurer and she will use this proactively to ensure that your needs will be listened to and acted upon.

Information Required	Response:
Name	Lisbeth Bach Christiansen
Role	Head of Nordic Marine Claims
Duration of Employment with RSA/Codan	Since 2018
Duration of Employment within relevant field	18- Head of Nordic claims, Codan 13-18 Risk advisor, Maersk, Group finance 10-13 Claims Manager, TORM 08-10 Attorney at Law, Bech-Bruun, Transport and Insurance Dept.
Experience within sector (including positions held), with specific attention paid to the Client	During my employments, I have gained a thorough interest in and knowledge of the insurance aspects of shipping, seen from both the insurance company's side and from the Client's side, and I like to use this knowledge to optimize the ways we are working and the solutions we provide. Knowing that insurance is a complex area, I strive to make our decisions easy to understand for our Clients.
What you will be doing for the Client	Ensure that Clients receive a proactive and professional claims handling, and that we listen to them to understand their business.
Educational background	Master of Law, Copenhagen LL.M., University of Cape Town Attorney-at-law, Bech-Bruun Nordic Marine Insurance Education Programme