

# CODAN



**Hanne  
Rydelsborg**

Position: Senior Claims  
Handler

Hanne has been with Codan since 2010 working in our Danish office as Senior Claims Handler.

Drawing upon her many years' experience of Hull Underwriting and claims handling, she has a good understanding of your Insurance programme.

For you, this means Hanne will act as the day to day trouble shooter with a proactive role to ensure, that your needs are being consistently well managed.

Based in Copenhagen she provides immediate local support to you and can meet with you regularly, providing face to face responsive support.

Information Required	Response:
<b>Name</b>	Hanne Rydelsborg
<b>Role</b>	Senior Claims Handler
<b>Duration of Employment with Codan</b>	Since 2010
<b>Duration of Employment within relevant field</b>	10- Claims handling, Codan Marine 06-10 Claims Handling, Tryg Vesta Marine 92-06 Hull Underwriting and Claims Handling, Tryg Vesta Marine 86-92 Hull Underwriting, Tryg Vesta Marine
<b>Experience within sector (including positions held), with specific attention paid to the Client</b>	I have been working in the Marine Hull department in Codan as Senior Claims Handler since May 2010. Before that I was in the Marine Hull Department in Tryg for 22 years.
<b>What you will be doing for the Client</b>	Support and investigate to make sure to give the best insurance package to our customers. Make insurance easy.
<b>Educational background</b>	Beside the traditional trainee education I have attended a number of courses within Marine Insurance at the The Danish Insurance Academy and at Cefor in Norway. Nordic Marine Insurance claims adjustment programme Member of Cefor Claims Forum since 2013 Member of Cefor Plan Revision Forum since 2013 Member of Standing Revision Committee since 2013.